

STEPHEN IBEH

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Languages: Python, C#, Javascript; PHP

Technologies/Frameworks: AWS, Docker, Kubernetes, Kafka, Redis, Elasticsearch, TensorFlow, Numpy

Tools: Git, Jenkins, JIRA, Grafana

EDUCATION

University of Michigan, Dearborn

Jan 2024 - Current

Master of Science, Artificial Intelligence

- Concentration in Machine Learning and Computer Vision with Out-Of-State Scholarship

Kwame Nkrumah University of Science & Technology, Ghana

Aug 2013 - Jul 2017

Bachelor of Science, Computer Engineering

- Specialized in Software and Systems Design Engineering
- Dean of Engineering College award winner 2016, 2017
- Graduated with Honors

PROFESSIONAL EXPERIENCE

JazzHR - Employ Inc

Pittsburgh, PA

Software Engineer

Aug 2022 - Jan 2024

- Engineered a scalable **OAuth2-based SSO** solution to integrate 40+ ATS such as BambooHR and ADP with JazzHR, reducing development cycles from 8 to 2 weeks, boosting user engagement by 30%, and subscription renewals by 20%.
- Developed a distributed caching solution with **Redis**, slashing API response times by up to 52% for our flagship partner APIs
- Integrated **ML** models into the product's job recommendation engine, achieving a 40% increase in customer conversion rates.

Zenith Bank

Accra, Ghana

Software Engineer

Jun 2020 - Jul 2022

- Architected micro-services using **.Net Core** and **PostgreSQL**, enabling 15,000 merchants to process transactions through the bank network, driving monthly transactions to GHS 125 million, bolstering Zenith's market share.
- Integrated **ML-based** chatbots for customer service, improving customer satisfaction scores by 35%
- Implemented standardized **RESTful API** for third-parties, enhancing the Zenith App's functionality and user experience.
- Automated deployments using **Docker** and **Jenkins**, reducing deployment times by 55% and increasing the team's productivity.

IFMA Cinema

Berlin, Germany

Software Engineer (Co-Founder)

Oct 2017 - 2022

- Engineered a scalable event-driven AWS-based streaming infrastructure for video ingest, processing, and delivery with S3, **Lambda**, SQS, **DynamoDB**, and **CloudWatch**, managed with **CloudFormation**, enhancing encoding and delivery efficiencies.
- Engineered IFMA's streaming platform, employing adaptive bitrate (ABR) streaming techniques and CDN strategies to optimize content delivery for thousands of users, resulting in a 65% improvement in streaming quality
- Implemented comprehensive automated testing frameworks using Selenium and JUnit, reducing bug rates by 32%

PROJECTS

Yamaha-CMU Off-Road Image Segmentation | *TensorFlow, MobileNets*

Jan 2024 - Current

- Semantic segmentation of off-road using transfer learning and MobileNets V3 Large.
- Training data from Yamaha-CMU Off-Road Dataset

Gvive Facial Recognition (gvivegh.com) | *C#, OpenCV Face Recognition Library*

Aug 2019 - 2020

- Research and development of Facial Recognition feature for Gvive (cloud-based Identity Verification SaaS)
- Engineered pre-trained models for fast deployment in other African countries

Tawko React (npmjs.com/package/tawko-react) | *Javascript*

Oct 2020 - 2022

- An NPM package wrapper around Tawk.to JS API to help integrate into any React application with 2000+ weekly downloads

Kredify | Python, React A Buy-Now-Pay-Later SaaS product. African version of AfterPay